



BALLAN  
DISTRICT  
HEALTH  
AND CARE

# ANNUAL SNAPSHOT 2018/2019



I

Integrity



C

Collaboration



A

Accountability



R

Respect



E

Excellence  
in Care

The past twelve months have been complex to say the least. The complete review of the organisation and the appointment of a strong financial Manager has enabled us to implement a drill down into our financials – providing clarity to our financial situation and opportunities ahead.

The Board, CEO and I have been working closely with the Department of Health and Human Services (DHHS) with regular communication. We appreciate the ongoing financial support they have provided to the organisation to be able to undertake a much needed review in such detail.

The level of involvement and commitment by staff and volunteers has been incredible – and is greatly appreciated by the Board. Thank you all. Despite our challenges, Ballan District Health & Care has been 100% accreditation compliant throughout the last financial year, with an always increasing focus on quality improvement to ensure excellence in care for the community.

The level of quality care by the team here has been inspiring for the Board to continue working hard behind the scenes. I would like to take this opportunity thank my fellow board members for their dedication and attendance at important planning meetings and conversations, as well as spending extensive time exploring all options to ensure ongoing survival of the health service.

I also wish to comment on Shawn Lee's time as interim CEO and the experience this provided for him to move on to a more senior position in the health sector. Shawn as the interim CEO from August 2018 to May 2019 and did a wonderful job solidifying the workforce.

The Board is excited and appreciative to have appointed Rowena Cliff as Acting CEO who stepped down from the Board to take on this hands on leadership role. Rowena brings in depth knowledge and experience to Ballan District Health & Care, driving the review process and the required outcomes from the review together with the Board and DHHS.

We will continue to work with the staff and community to ensure a future for the health service. You have my commitment that any proposed changes or directions of service will be discussed with Association Members. We are all in this together and I thank you for your continued support.

Yours sincerely,  
Lyn Gunnell  
Board Chair  
Ballan District Health & Care



It gives me great pleasure to present the annual report for the 2018-19 financial year.

This has been a year of significant consideration for our future, especially with our priorities of 'delivering high quality integrated health and wellbeing services' and achieving business sustainability.

I acknowledge Shawn Lee (Acting CEO August to May 2019) and the wonderful contribution he made and the leadership he demonstrated.

The Board and I have at its core the vision to provide great care for our community, a purpose that is underpinned by our values of integrity, collaboration, accountability, respect and excellence in care. Ballan District Health & Care has been a central part of our community for more than 75 years. We know we need to make healthcare in Ballan sustainable for the next 75 years.

This is why we have undergone deep analysis into every department and role in our organisation. That being said, I want to acknowledge and thank our staff who are dedicated and qualified practitioners – committed to providing great healthcare for our community. Our staff and volunteers are – and will continue to be – our greatest asset.

We must all work together to find new ways to deliver high quality, front-line health services in Ballan. Our primary care and allied health services, GP and aged care services, have always been the epicentre of our model of care.

We may need to change the way we deliver our services. This means developing further partnerships with other health services and implementing a large number of business improvement strategies. We have been doing this successfully this financial year and will continue to do so.

In doing so, we will continue to honour the legacy of the people before us, the staff and community, who have supported our health service for so long.

Yours sincerely,  
Rowena Clift  
Chief Executive Officer (Acting)  
Ballan District Health & Care

# FACT SHEET



1966

YEAR ESTABLISHED



>160

EMPLOYEES



64

VOLUNTEERS



51

AGED CARE  
BEDS



10

ACUTE HOSPITAL  
BEDS



2

URGENT CARE  
BAYS



11

INDEPENDENT  
LIVING UNITS



35 KM

DISTANCE FROM  
BALLARAT



81 KM

DISTANCE FROM  
MELBOURNE



**23,019**

GP ATTENDANCES



**5,657**

PRACTICE NURSE  
ATTENDANCES



**6,722**

ALLIED HEALTH  
ATTENDANCES



**2,186**

TRANSITION CARE  
BED DAYS



**3,047**

DISTRICT NURSING  
VISITS



**1,820**

ACUTE HOSPITAL  
BED DAYS



**362**

URGENT CARE  
ATTENDANCES



**41**

HOME CARE  
PACKAGES



**15,587**

AGED CARE  
BED DAYS



**622**

RESPITE CARE  
BED DAYS



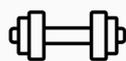
**170**

NURSING STUDENTS



**80,000+**

MEALS PREPARED  
BY KITCHEN



**262**

GYM MEMBERSHIPS



**1,303**

DENTAL  
ATTENDANCES

## Centre for Community Health

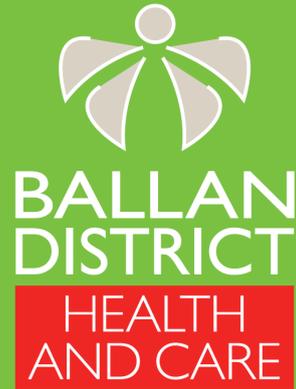
(03) 5366 7999  
reception@bdhc.com.au  
164 Inglis St, Ballan VIC 3342

## Hospital & Aged Care

(03) 5368 1100  
hospital@bdhc.com.au  
33 Cowie St, Ballan VIC 3342

## Opportunity on Inglis

0438 309 357  
opshop@bdhc.com.au  
159 Inglis St, Ballan VIC 3342



# Want to get more involved in your local health service?

We are actively seeking consumers to participate in various committees and working groups, including: People & Culture, Infection Prevention, Work Health & Safety, Clinical & Primary Care, Medication Safety and Clinical Governance.

Learn more at [ballanhealth.com.au/reps](http://ballanhealth.com.au/reps)



Ballan District Health & Care acknowledges the Traditional Owners of the lands where we live, learn and work. We pay our respects to Elders past, present and emerging.